



Vendela Warranty.

Vendela is dedicated to supplying quality beds, so your clients can experience the benefits of a great nights sleep. Though every attention to detail is undertaken, in very occasion situations, manufacturing faults can occur. Should this happen please contact Vendella.

If a manufacturing fault is identified, Vendella maintains spare parts and repair facilities and will replace or repair the defective mattress and/or base within a reasonable period of time as limited by this warranty. In order for this warranty to be valid, you must be the original purchaser of the bed and you must provide Vendella with the purchase/warranty card at the time of purchase. Please note we recommend you allow up to 30 days for your body to adjust to the feel and support of your new bedset.

Commitment.

This warranty is valid for the designated warranty period and begins on the purchase and receipt of the warranty card within 21 days of invoice date. If your furniture is repaired or replaced, there will be no extensions to the original warranty period.

Warranty Durations:

Napa	1 Year
Napa Plus	2 Years
Midnight Comfort-Top	10 Years
Midnight Euro-Top	10 Years

Warranty Covers:

BASE

- Splitting of the wood frame
- Unstapling of component
- Leg & castor failure

MATTRESS

- Coils or wires that are loose or broken
- Coils or wires that protrude or tear through the fabric

Warranty Does Not Cover:

- Mattress and/or base fabric (including stains, soiling, burns, fading or pilling)
- Normal body indentations
- Comfort preference
- Bed Height
- Sheet Fit
- Mattress damage due to an unsuitable base (a mattress is designed for optimum performance when used in conjunction with a matching base as part of a total bedset)
- Replacement of non-defective componentry
- New bed smell/odour
- Damage due to abuse

Vendela reserves the right to refuse a warranty when the product is found on inspection to be in an unsanitary condition or when the product failure is due to courses other than defective workmanship or material.

Availability of Materials.

If identical materials are not available at the time of repair, Vendella reserves the suppliers right to substitute materials of equal quality. Identical fabrics and not be guaranteed, however the closest available match will be made.

Extending Comfort & Support Life.

Your new Vendella mattress has one sleep surface, which means you do not have to flip your mattress. Body indentations are a normal occurrence and indicate that the upholstery layers are conforming to your body's individual contours. To help minimize body impressions and to add to the enjoyment of your bed feel, we recommend you rotate your mattress to extend the life of your bedset.

Rotating Instructions.

You should not attempt to rotate the mattress by yourself - this may cause personal injury or damage to your mattress.

ROTATING YOUR MATTRESS

1. Grasp the mattress corners and spin the mattress clockwise 180 degrees, align with the base.
2. Your new mattress is now rotated end to end

HOW OFTEN SHOULD YOU ROTATE YOUR MATTRESS?

- Every two weeks in the first three months
- Once every three months there-after

Care & Maintenance.

- Always carry your mattress on its side, you should not attempt to carry the mattress by yourself
- Handles (where fitted) are only for positioning the mattress and not for lifting or carrying
- Do not remove the tag on your mattress, this contains details important to your warranty
- Do not allow anyone to jump on your mattress, abuse is not covered within this warranty
- Dispose of plastic bags immediately (these bags are polyethylene and are recyclable)
- Make sure children never use the bags to play with (they have no air vents and could lead to suffocation)
- Follow the leg assembly instructions for the base
- Important: It is the purchaser's responsibility to tighten the legs to ensure that the bed is set up as intended - this warranty is void if this is not performed as suggested
- Keep your mattress clean, the correct fitting mattress protector is recommended
- Keep your mattress dry - you should protect it from water and other fluids (a water proof mattress protector is highly recommended)
- To ensure the optimum performance of your mattress, we strongly recommend the use of an appropriate Vendella base which has been designed to work in conjunction with your mattress to deliver the best level of support

Slat or Platform Beds.

The use of non-Makers bed bases and other bedding furniture may result in damage being caused to your mattress. Vendella's warranty covers manufacturing faults as defined in this document, but may not cover damage caused by inappropriate base furniture.

Fabric Care.

DO

- Protect from direct sunlight, turn and rotate your mattress regularly
- Vacuum regularly using a low suction
- Treat spills and stains as soon as possible, gently scrape away any soil or mop away any liquid from the surface or the fabric.
- Use a suitable upholstery cleaner and follow according to the manufacturers directions,
- dry in the shade away from the direct heat
- and allow to dry thoroughly

DON'T

- Saturate fabric with water or other cleaning liquid
- Use dishwashing or laundry detergent
- Scrub with a stiff brush

** Dry cleaning chemicals may cause damage - refer to the care instructions on the tag (located on the boarder of your mattress and base) for complete care instructions.

Safety.

Do not ever place this product near open flames or expose it to fire. The mattress is not flame proof and can ignite or burn if exposed to an open flame or fire. When ignited, some bedding material can burn rapidly and emit smoke and hazardous gases. We also recommend that you do not smoke in bed.

To ensure you guest sleep comfort, make sure your bed and bedroom are aired regularly and avoid heating your room with an LPG heater. A by-product of LPG heating is moisture, which can lead to dampness in tightly closed rooms.